



CARDS

- Block Card/Unblock Card**
- Cancel Card**
- Report Damage**
- Block/Cancel Multiple Cards**

- **Card Selection:** Select an active card that you want to block, cancel and replace.

The screenshot shows the 'Card list' page in the Shell Cards management system. The page has a navigation menu on the left with options: Homepage, Cards, Reports, Finance, and Administration. The main content area is titled 'Card list' and includes a sub-header 'CARDS'. Below this, there are statistics for card statuses: 801 CARDS (highlighted in yellow), 9 ACTIVE, 9 BLOCKED, 0 EXPIRING, and 446 CANCELLED. A table below shows a list of cards for 'All accounts'. The table has columns for 'LAST USED', 'EXPIRES', and 'STATUS'. Two cards are listed: 'TEST TEST' and 'JKD5'. The 'JKD5' card is highlighted with a red box, indicating it is the selected card. A blue callout box with a white border points to the 'JKD5' card, containing the text: 'Step 1: Click on an active card'.

LAST USED	EXPIRES	STATUS
	31/12/20	Active
	31/12/20	Active

*The function or interface page may be unavailable or differ subject to access given & country settings.

➤ Report Damage: Report damaged card and trigger replacement order if needed

Notes:

1. The card will stay active for the next 15 days.
2. The card status will be changed to "Marked as Damage".
3. The card with "Marked as Damage" cannot be blocked, cancelled, and its restrictions cannot be changed.

Step 2: Click here to report damaged card

Step 3: Select to order replacement or cancel card only

Step 4: Choose your own PIN or system generated PIN

Step 5: Click here to place order

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