

CITI PAY WITH POINTS AT SHELL MALAYSIA - TERMS AND CONDITIONS

1. The Citi Pay with Points Program is now available to all Shell Malaysia customers who:
 - (a) are principal card members of any eligible credit cards issued by Citibank Berhad (Citibank");
 - (b) are active and in good standing with Citibank;
 - (c) have his/her latest mobile phone number registered with Citibank;
 - (d) pay for purchases at participating Shell Retail stations using the eligible Citibank credit card;
 - (e) have sufficient Citi Rewards Points ("RP") or Miles ("PM"); and
 - (f) receive the SMS text from Citibank to participate in the Citi Pay with Points at Shell Malaysia.
2. Shell Malaysia customers who fulfil the criteria stated in Clause 3 above may use their RP or PM to pay for up to a maximum of 100% of the purchases at participating Shell Retail stations. The retail stations of Shell Malaysia Trading Sdn Bhd (Company No. 6087-M) and Shell Timur Sdn Bhd (113304-H) are now participating merchant outlets under the Citi Pay with Points Program.
3. The Pay with Points Terms and Conditions (effective 22 September 2017) of Citibank will apply to all Pay with Points transactions at participating Shell Retail stations.

IMPORTANT SAFETY REMINDER

Please do not use mobile phones at petrol stations. Check any SMS or other text notifications when you are in safe zone away from the petrol stations.

REMINDER: SMS SCAM USING THE SHELL NAME

Shell Malaysia wishes to alert members of the public of the following scam:

- (a) It has come to Shell's attention that Short Messaging System (SMS) text messages are being circulated claiming that recipients have won prizes from Shell Malaysia.
- (b) Please ignore such SMS as Shell Malaysia DOES NOT communicate to Contest winners via SMS.
- (c) All Winners will receive a phone call from a representative of Shell or BonusLink. At which point, Shell's representative will need to verify the Winner's name and NRIC. Shell DOES NOT require any bank account number and other details.

If you have any queries, please call the Shell customer care service number at 1-300-88-1808.