

TERMS AND CONDITIONS PUMP & REDEEM

1. Shell Malaysia Trading Sdn. Bhd. (6087-M) ("**Shell**") will be allowing all its customers in South Peninsular Malaysia ("**Customers**") to redeem only One (1) Shell Tissue Box ("**Tissue Box**"), subject to the Customers satisfying the following conditions:
 - (a) Customers must spend a minimum purchase of Ringgit Malaysia Fifty (RM50) of any Shell fuels (i.e. Shell FuelSave 95, Shell V-Power 97, Shell V-Power Racing, Shell FuelSave Diesel and Shell FuelSave Diesel Euro 5) ("**Shell Fuels**") in a single receipt (collectively referred to as, the "**Required Redemption Purchase**");
 - (b) the Required Redemption Purchase must be carried out at the specific Shell retail station stipulated in the flyer ("**Shell Station**") that would enable them to redeem the tissue box;
 - (c) the Required Redemption Purchase must also be carried out within the actual start date and end date of the redemption period stipulated on the Flyer, both dates inclusive ("**Redemption Period**"); and
 - (d) Once the Required Redemption Purchase is carried out in accordance with (b) and (c) above, Customers must present, during the Redemption Period, the Flyer and the original receipt of the Required Redemption Purchase to Shell (i) on the same date as the Required Redemption Purchase was made and (ii) at the same Shell Station that the Required Redemption Purchase was made.
2. This redemption will only valid while stocks of the Tissue Box last.
3. For the avoidance of doubt, Customers will only be entitled to redeem One (1) Tissue Box even if the Shell Fuels purchased is more than Ringgit Malaysia Fifty (RM50).
4. The Tissue Box is not exchangeable for cash, partially or wholly, or for other goods or services.
5. Shell reserves the right at its absolute discretion to vary, delete or add to any of these Terms and Conditions without prior notice or to terminate this redemption at any time without notice or liability.
6. These Terms and Conditions, as may be amended from time to time pursuant to Clause 11 below, shall prevail over any provisions or representations contained in any other promotional material or advertising of this redemption.
7. All decisions made by Shell in respect of this promotion or in the event of any dispute are final.
8. In the event where there is any inconsistency(ies), conflict(s), ambiguity(ies) or discrepancy(ies) between English and Bahasa Malaysia versions of these Terms and Conditions, the English version of these Terms and Conditions shall prevail.

9. Shell reserves the right to cancel, terminate or suspend this redemption with or without prior notice. For the avoidance of doubt, cancellation, termination or suspension by Shell of this promotion shall not entitle Customers to any claim or compensation against Shell for any and all and all losses or damage suffered or incurred by Customers as a direct or indirect result of the act of cancellation, termination or suspension.
10. In no event will Shell and its Affiliates be liable for any loss or damages including without limitations, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Promo, even if Shell has been advised of the possibility of such damages are expressly excluded.
11. For the purpose of this Terms and Conditions, "Affiliates" means a company which directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with Shell. Relevant to this, "control" means the direct or indirect ownership of an aggregate fifty percent (50%) or more of voting capital.
12. For any inquiries on this redemption and this Terms and Conditions, please contact the Shell customer care service number at 1-300-88-1808 or email to generalpublicenquiries-my@shell.com.